



SIGNICAT SIGN

Signicat Sign offers flexible solutions for electronic signatures and seals. The digital communication as well as exchanging of digital documents is increasing and the need of security likewise. Signicat signature and Signicat seal ensures document origin, integrity and non-repudiation.

E-mandates Via Twikey

As more and more business is conducted online, the need for e-mandates increases. Within the EU, consumers and companies can agree to pay for goods or services using direct debit. E-mandates are digital approvals for direct debit payments in the European Payments Area (SEPA). Direct debit payments are well suited for payments such as subscription fees, utility bills or recurring fees.

Signicat supports 'CORE' e-mandates which allow you to collect direct debit payments with more than 3500 banks in the EU and EEA, either one-time or recurring. In addition, 'B2B' mandates (which limit the refund rights of the debtor) are supported for the Netherlands and Belgium.

What are the benefits for the end-user?

E-mandates speed up the process of generating a direct debit payment and provide an additional layer of security. Merchants can invite their customers via a link and customers are able to react to these invitations using a bank-accepted binding method. E-mandates via Twikey are flexible and efficient, which makes them very convenient for end-users.

What are the benefits for the merchant?

Signicat supports the integration of e-mandates in a user flow where the user also signs a document or completes an onboarding flow. This allows you to immediately set up a payment agreement after a contract is signed, or to establish a direct debit mandate directly after collecting customer details, so that both can be stored instantly in your CRM environment.

Direct debits via Signicat can be linked to a contract which is signed in Signicat Sign, so that the signed contract and e-mandate are indisputably linked to each other. Additionally, you do not need to change banks; after setting up the mandate via Signicat, simply keep using your existing creditor contract with your bank or PSP to collect direct debit payments.

Signicat is one of the leading providers of electronic identity and electronic signature solutions in Europe. The company, founded in 2007, delivers online trust based services to the public and private sector globally. The solutions are used by banks and financial institutions, insurance companies, government agencies and large corporations as well as small and medium sized businesses.

Signicat specializes in cross-border cloud based electronic identity services and electronic signatures. The company has local presence in Norway, Sweden, Denmark, Finland, the Netherlands, Germany and the UK. These countries are in the forefront in the world with the usage of digital identities and electronic signatures.